

This document is classified as **Clear** in accordance with the Panel Information Policy. Recipients can distribute this information to the world, there is no limit on disclosure. Information may be shared without restriction subject to copyright.

MP223 ‘WAN Coverage Reporting’ Conclusions Report – version 0.1

About this document

This document summarises the responses received to the Modification Report Consultation regarding approval or rejection of this modification.

Summary of conclusions

Modification Report Consultation

SECAS received six responses to the Modification Report Consultation. All respondents believed that the modification should be approved. They considered the modification better facilitates SEC Objective (a)¹.

¹ facilitate the efficient provision, installation, and operation, as well as interoperability, of Smart Metering Systems at Energy Consumers’ premises within Great Britain.

Modification Report Consultation responses

Summary of responses

SECAS received six responses to the Modification Report Consultation, all of which were supportive of approval. Parties noted that they believed this modification better facilitates SEC objective (a).

Parties were supportive of the new overall coverage reporting as this will allow Suppliers a more detailed understanding of Wide Area Network (WAN) coverage. Furthermore, the second report to show where incidents have been raised will prevent future wasted visits to sites where there is no WAN. Parties believed that both new reports would lead to cost savings.

One party questioned why SEC Parties rather than DCC should pay for a new template to ensure that incidents can be collated into a report.

Parties commented that because reporting in CSP North will remain at postcode level, rather than address level, this could lead to incorrect reporting. This is because some postcodes will be classed as having WAN coverage, despite the individual addresses not having coverage.

One respondent noted the importance of WAN coverage reporting in the change to 4G Communications Hubs. This will enable Suppliers to mitigate the risk that swap-out appointments fail due to WAN issues, which ensures that consumers are not left with a degraded service.

Two Parties expressed disapproval at the change to the costs of the modification during the Modification Report Consultation.